





# ► Our sustainability scorecard

Playtech uses a sustainability scorecard to monitor and assess performance against its sustainability priorities, commitments and targets.

Priorities	Commitments	Performance measures	2025	2024
 <p><b>Pioneering safer gambling solutions</b></p>	Expand the portfolio of safer gambling technology, tools and solutions	Playtech Protect presence (number of jurisdictions)	17	14
		Brands integrated with BetBuddy (number of brands)	28	23
	Harness investment in R&D to advance the next generation of safer gambling solutions	Sustainable Gambling training for Customer Service (B2C) and Live operations (employee completion rate)	>90%	N/A
	Strengthen operational safer gambling standards and technology across our operations	Proportion of customers self-excluding and using safer gambling tools during the year (%)	9% and 44%, respectively	9% and 33% respectively
		Total number of person-to-person interventions	>22,000	>30,000
 <p><b>Promoting integrity and an inclusive culture</b></p>	Promote integrity, uphold human rights and reduce compliance risk across our operations and supply chain	Human rights training during the year (employee completion rate)	100%	98%
		Compliance training during the year (employee completion rate)	99%	97%
	Foster equal opportunity and equality for all employees	Increase gender diversity amongst our leadership population to 35% by 2025 against a 2021 baseline	32%	30%
	Support employee wellbeing	Wellbeing initiatives and employee participation in at least one initiative during the year (number of initiatives and number of employees)	>110 initiatives >2,100 employees participated in at least one initiative	>150 initiatives >790 employees participated in at least one initiative
 <p><b>Partnering on shared societal challenges</b></p>	Help people live healthier online lives and adopt digital resilience and safer gambling behaviours	Total amount invested during the year (€)	> €660,000	> €1,400,000
	Contribute to and support research, education and treatment to prevent, reduce and address gambling-related harm	Engage 30,000 people in community and mental health programmes to improve livelihoods by 2025 (number of people engaged)	> 530,000 people engaged	>270,000 people engaged
		5% year-on-year increase in employees' contributions (skills, time or money), reaching a global average of 10% by 2025 (%)	16.4% global average	14.9% global average
	Empower local community groups to deliver a positive impact	Total value of monetary donations during the year (€)	> €900,000	> €1,000,000
 <p><b>Powering action for positive environmental impact</b></p>	Reduce Greenhouse Gas (GHG) emissions within own operations and supply chain	Reduce Scope 1 and 2 (location-based) carbon footprint by 40% by 2025 against a 2018 baseline (excluding refrigerants)	47.8% decrease since 2018	39.3% decrease since 2018
	Build capability and climate resilience through decisive actions within our own operations and supply chain	Switch all offices, wherever possible, to renewable energy (% of renewable energy)	46.0% (7,564,589kWh) of our total energy consumption	50.4% (8,497,642kWh) of our total energy consumption
	Align to global climate efforts to transition into a low-carbon economy, in accordance with the latest climate science and prioritise climate innovation	Reach science-based net zero across the value chain by 2040. This means a 90% reduction of Scope 1, 2 (market-based) and 3 GHG emissions by 2040 from a 2022 base year. This is a science-based target, validated by the Science Based Targets initiative (SBTi)	29.7% decrease in Scope 1 and 2 (market-based) emissions since 2022 53.8% increase in Scope 3 emissions since 2022	36.3% decrease in Scope 1 and 2 (market-based) emissions since 2022 41.4% increase in Scope 3 emissions since 2022